

Customer Case Study

Efficient SAP Patch Management for Small Landscapes in Multi-Channel Retail



Introduction

At a glance

Even small SAP landscapes need to be secured, especially when both online shops and stationary retail operations depend on them. As part of the Otto Group, FRANKONIA implemented this requirement in record time together with its SAP Basis partner TakeASP AG and the SAP security platform from SecurityBridge.

For cybersecurity, Vulnerability Management and the timely implementation of SAP Security Patches are crucial to minimizing the attack surface, even for small but business-critical SAP systems. Since 2023, SecurityBridge has made this task significantly easier for FRANKONIA's SAP team.

About FRANKONIA

As part of the Otto Group, FRANKONIA is a leading outfitter for hunters and sport shooters in Germany, as well as a provider of high-quality fashion and traditional costumes. Founded in 1908, the company now employs over 600 people and supplies retailers and wholesale customers in more than 100 countries worldwide, with a focus on Germany, France, Austria, and Switzerland.

Why SecurityBridge?

"Our multi-channel concept places high demands on the availability and security of our SAP system. With SecurityBridge, we were able to significantly reduce our efforts in this regard."

Daniel Schlund, Head of IT

Challenges

Regular IT audits and the requirements from its parent company, the Otto Group, for secure SAP operations increasingly generated workloads for FRANKONIA's small SAP team that went far beyond traditional SAP Basis tasks. At the same time, developing specialist knowledge in SAP Security was essential for the effective implementation of these requirements.

Facing these challenges, FRANKONIA turned to its long-standing SAP Basis service provider, TakeASP AG from Würzburg, in early 2023. The goal was to implement efficient SAP Vulnerability and Patch Management for its central SAP system.



Solution

TakeASP, specializing in SMEs, has continuously built SAP security expertise and is therefore familiar with the various solution providers. After SecurityBridge acquired Protect4S in autumn 2023, the path was clear for implementing the SecurityBridge Platform.

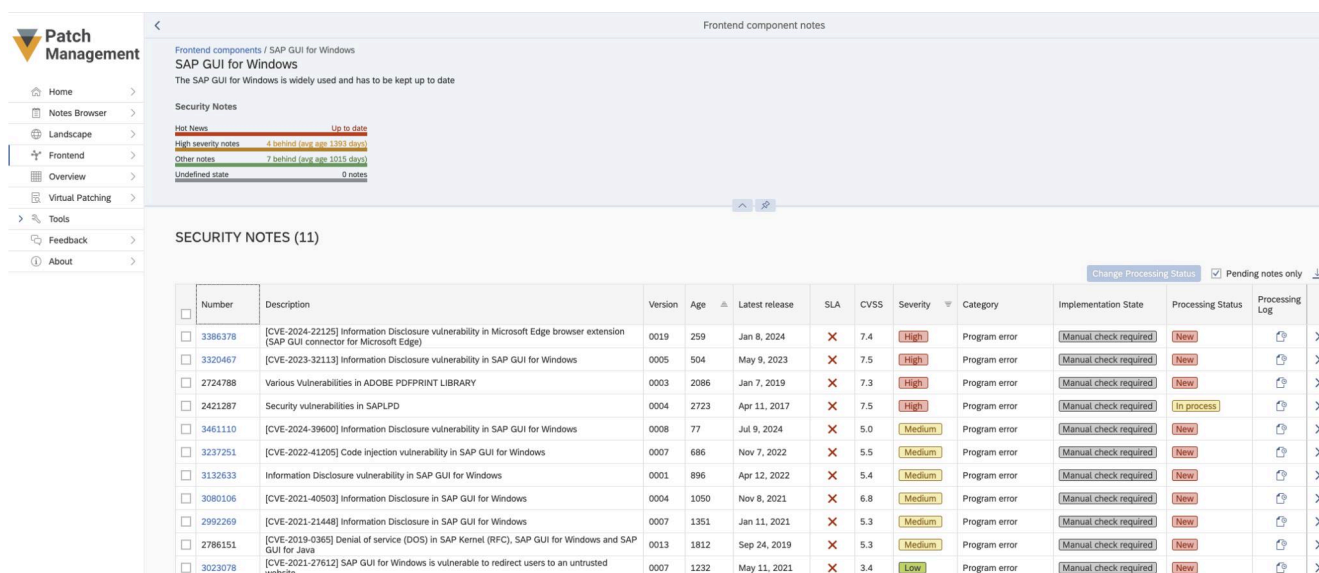
The range of features and ease of maintenance were convincing, and the solution went live within a few days. Thanks to TakeASP training, FRANKONIA now operates the SecurityBridge Platform independently and uses the extensive SecurityBridge Knowledge Base to implement SAP Security Notes efficiently and promptly, while addressing vulnerabilities in its SAP system landscape.

Results and Customer Benefits

With SecurityBridge Patch Management, the monthly SAP Security Notes are no longer a problem, and the SAP Basis team has gained valuable time to focus on its core tasks.

Moving forward, the Security & Compliance Roadmap will be used to create an individual priority list based on hundreds of SecurityBridge vulnerability checks, enabling efficient system hardening and authorization concepts to counter the increasing threat of cyberattacks.

This enables FRANKONIA to prioritize and implement the most critical audit requirements with minimal effort while significantly improving the security of its SAP systems in a very short time.



The screenshot displays the SecurityBridge Patch Management interface. On the left is a navigation menu with options: Home, Notes Browser, Landscape, Frontend, Overview, Virtual Patching, Tools, Feedback, and About. The main content area is titled 'Frontend component notes' and shows 'Frontend components / SAP GUI for Windows'. Below this, it states 'The SAP GUI for Windows is widely used and has to be kept up to date'. A 'Security Notes' section shows a progress bar with 'Hot News' (up to date), 'High severity notes' (4 behind, avg age 1293 days), 'Other notes' (7 behind, avg age 1015 days), and 'Undefined state' (0 notes). Below this is a table titled 'SECURITY NOTES (11)'.

Number	Description	Version	Age	Latest release	SLA	CVSS	Severity	Category	Implementation State	Processing Status	Processing Log
3386378	[CVE-2024-22125] Information Disclosure vulnerability in Microsoft Edge browser extension (SAP GUI connector for Microsoft Edge)	0019	259	Jan 8, 2024	✗	7.4	High	Program error	Manual check required	New	
3320467	[CVE-2023-32113] Information Disclosure vulnerability in SAP GUI for Windows	0005	504	May 9, 2023	✗	7.5	High	Program error	Manual check required	New	
2724788	Various Vulnerabilities in ADOBE PDFPRINT LIBRARY	0003	2086	Jan 7, 2019	✗	7.3	High	Program error	Manual check required	New	
2421287	Security vulnerabilities in SAPLPD	0004	2723	Apr 11, 2017	✗	7.5	High	Program error	Manual check required	In process	
3461110	[CVE-2024-39600] Information Disclosure vulnerability in SAP GUI for Windows	0008	77	Jul 9, 2024	✗	5.0	Medium	Program error	Manual check required	New	
3237251	[CVE-2022-41205] Code injection vulnerability in SAP GUI for Windows	0007	686	Nov 7, 2022	✗	5.5	Medium	Program error	Manual check required	New	
3132633	Information Disclosure vulnerability in SAP GUI for Windows	0001	896	Apr 12, 2022	✗	5.4	Medium	Program error	Manual check required	New	
3080106	[CVE-2021-40503] Information Disclosure in SAP GUI for Windows	0004	1050	Nov 8, 2021	✗	6.8	Medium	Program error	Manual check required	New	
2992269	[CVE-2021-21448] Information Disclosure in SAP GUI for Windows	0007	1351	Jan 11, 2021	✗	5.3	Medium	Program error	Manual check required	New	
2786151	[CVE-2019-0365] Denial of service (DOS) in SAP Kernel (RFC), SAP GUI for Windows and SAP GUI for Java	0013	1812	Sep 24, 2019	✗	5.3	Medium	Program error	Manual check required	New	
3023078	[CVE-2021-27612] SAP GUI for Windows is vulnerable to redirect users to an untrusted website	0007	1232	May 11, 2021	✗	3.4	Low	Program error	Manual check required	New	

In Collaboration with our Partner



TAKEASP
SAP Basis-projekte.remote.cloud


TakeASP provides IT services in the fields of SAP Basis and SAP Operation, managing clients' SAP systems across all industries, remotely, in its data centers, or temporarily on-premise. With effective and efficient SAP Basis solutions, they consistently challenge nearshore and offshore competitors. Rather than focusing on long-term contracts, TakeASP inspires clients with prompt, high-quality service.


About SecurityBridge

SecurityBridge is the leading provider of a comprehensive, SAP-native cybersecurity platform. Trusted by organizations worldwide to safeguard their most critical business systems. Our platform seamlessly integrates real-time threat monitoring, vulnerability management, and compliance capabilities directly into the SAP environment, empowering organizations to protect their data's integrity, confidentiality, and availability with minimal manual effort. With a proven track record, including a stellar customer success rating and over 5,000 SAP systems secured globally. SecurityBridge stands out for its ability to accurately provide a 360° view of the SAP security posture, ease of use, rapid implementation, and transparent licensing. We are committed to innovation, transparency, and customer-centricity, ensuring businesses can confidently navigate the evolving landscape of SAP security threats.


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See SecurityBridge in Action

Book a demo today to see how SecurityBridge's SAP security platform provides all the tools you need to keep your SAP systems secure and compliant.

[Request a demo](#)

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